

# EXTENDED WARRANTY PLAN

## In-Home Service

Treadmills • Exercise Bikes • Elliptical Exercisers • Weight Systems and Benches



Your new exercise equipment represents a substantial investment in good health. You can now protect your investment from unexpected mechanical or electrical failures for up to five full years - for just pennies a day.

Today's exercise equipment is designed and manufactured to withstand strenuous use. However, even the best made products need to be repaired from time to time - usually just after the manufacturer's warranty has expired! Repair bills can be costly, service rates have skyrocketed, and qualified repair people who specialize in exercise equipment can be hard to find. A single repair to your machine may cost several times the price of this protection. Enjoy the peace of mind of knowing you will not have to pay for expensive repairs for years. Order your extended service agreement today!

### ...UP TO FIVE YEARS

- Protection for one to five years
- Fast, efficient repair anywhere in Canada
- Over 100 authorized repair centers
- Highly trained repair technicians
- A national toll-free repair hotline
- Simple repair claim procedure
- No claim forms
- Easy enrollment

### COVERS REPAIRS

- In-home repairs
- Parts and labour
- Mechanical and electrical failures

### PRICES BEFORE TAX

PURCHASE PRICE OF UNIT	1 Year	2 Years	3 Years	4 Years	5 Years
<b>\$0 - \$500</b>	80.00 \$	110.00 \$	140.00 \$	200.00 \$	260.00 \$
<b>\$501 - \$1,000</b>	100.00 \$	130.00 \$	160.00 \$	220.00 \$	280.00 \$
<b>\$1,001 - \$2,000</b>	120.00 \$	150.00 \$	180.00 \$	240.00 \$	300.00 \$
<b>\$2,001 - \$3,000</b>	140.00 \$	170.00 \$	200.00 \$	260.00 \$	320.00 \$
<b>\$3,001 and up</b>	180.00 \$	210.00 \$	240.00 \$	300.00 \$	360.00 \$

### CALCULATION TOOL

PRICE OF UNIT (see table)	
EXTENDED WARRANTY YEARS (see table)	
EXTENDED WARRANTY COST (see table)	
APPLICABLE TAX IN YOUR PROVINCE GST/HST/QST	
<b>TOTAL</b>	

Offer good during the manufacturer's labor warranty.  
Your contract will be mailed to you. Allow three weeks for delivery.  
For information or assistance on application taxes,  
please call 1-888-936-4266 or you may email us at [customerservice@iconcanada.ca](mailto:customerservice@iconcanada.ca)

*See reverse side for details and limitations*

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_  
Telephone Number ( ) \_\_\_\_\_  
Product Model Number : \_\_\_\_\_  
Product Serial Number : \_\_\_\_\_  
Product Purchase Date : \_\_\_\_\_ Price : \_\_\_\_\_  
Purchased From : \_\_\_\_\_

Cheque or money order (payable to **ICON of Canada inc.**)  
 Visa  Master Card

# \_\_\_\_\_ Exp. Date \_\_\_\_\_

I have read, understand, and agree to the terms and conditions of the contract listed on the reverse side.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Contract begins at the expiration of the manufacturer's labour warranty.

A copy of the proof of purchase (receipt of sale) **must** accompany this form.

# TERMS AND CONDITIONS

## 1. COVERAGE AND TERMS

- A. During the term of the covered period, Icon of Canada inc, we shall cause to be repaired proven mechanical or electrical breakdowns that are the result of a manufacturer's defect in the covered product, or at our option, may cause the product to be replaced with the same or similar product of equivalent quality. Items eligible, for repair are the same as those contained in the manufacturer's original warranty except for specific exclusions or limitations herein. Benefits paid or payable hereunder shall not exceed the price you paid for the product. This agreement is not insurance, a warranty, guarantee or promise relating to the materials, workmanship or performance of the covered product.
- B. In Home Service is provided only if designated on your contract. In Canada Home Service is available only within 100 Miles (161 Kilometers) of the nearest authorized Repair Center.
- C. This service plan shall commence immediately upon the expiration of the manufacturer's warranty on labor or parts, whichever occurs first, and shall run for the period indicated on the contract, unless expressly amended in writing and approved by ICON.
- D. For this service plan to be binding, it must be purchased and approved by us before the expiration of the manufacturer's warranty and the equipment must be in good working order according to the manufacturer's specifications. A sales receipt or other proof of purchase may be required to be produced before repairs will be authorized. All registration or application forms must be properly completed and payment received by the administrator for the contract to be valid.
- E. Parts or service covered by the manufacturer's or other warranty that may happen to overlap this agreement will be provided under that warranty, except as specifically amended in writing and/or approved by ICON.

## 2. LIMITATIONS AND EXCLUSIONS-This agreement does not cover:

- A. Any item not eligible for coverage under the original manufacturer's warranty. In-home service will be provided during the contract period when so designated on the contract;
- B. Models used for floor displays or any unit not covered by an original manufacturer's warranty such as used, reconditioned machines or machines sold "as is"
- C. Parts or service already covered by the manufacturer's or any other warranty, except as approved by ICON.
- D. Unauthorized repairs, Any repair not authorized by us will not be eligible for payment hereunder and may void this agreement;
- E. Equipment used for commercial purposes or any use that is by other than a single family or household;
- F. Delivery, installation, setup, user's manual adjustments, maintenance, cleaning, missing parts;
- G. Damage or other product failure due to causes beyond our control such as abuse, theft, fire, flood, wind, lightning, freezing, or other acts of God, power reduction, unusual atmospheric conditions, or other hazards including, but not limited to, defective or inadequate wiring, outages or fluctuations as a result of public utility company action or inaction. (Damage resulting from some of these occurrences may be covered under a home owner's policy.)
- H. Cosmetic or shipping damage;
- I. Damage from accident, abuse, misuse, introduction of foreign objects into the covered unit, or modifications or alterations made to the unit not specifically recommended or authorized by the manufacturer, or damage from failure to follow manufacturer's instructions;
- J. Damage resulting from your failure to perform manufacturer's recommended maintenance regimen as specified in the manufacturer's user's manual and/or warranty;
- K. Parts and labor for the replacement or repair of normal wear items;
- L. Merchandise owned or operated outside OF CANADA except as specifically authorized by ICON.

## 3. MISREPRESENTATIONS-Any material misrepresentation, misstatement of fact or omission on the face of any registration or contract form will void this agreement.

## 4. CANCELLATION

- A. Your right to cancel-You may cancel at any time for any reason.

1. If any service to your equipment has been rendered hereunder by us or our agents, no refund of the contract price will be made.
2. If you cancel this contract within thirty (30) days of the contract start date, and prior to service being rendered, Icon will refund the full contract price.
3. If you cancel this contract after its start of coverage, but before it expires or service is rendered hereunder, Icon will refund the remaining months on a monthly prorated basis.
4. All cancellations are subject to a \$10.00 cancellation fee.

- B. Our right to cancel.

We may cancel this contract in the event of the unavailability of parts or service or at our discretion and shall thereupon refund the full contract price. Service may be refused by us or our agents for good cause shown, at our discretion, and thereupon the contract will be canceled and the full contract price shall be refunded. If servicing has been rendered previously, the contract price will be refunded on a prorata basis.

## 5. TO OBTAIN SERVICE-When your machine malfunctions, first check your user's manual and make sure all adjustment, maintenance, and operating instructions have been followed. If your equipment requires a repair, proceed as follows:

- A. If this agreement is in effect, as shown by the contract start and expiration date, call 1-888-936-4266 for service; otherwise, call the manufacturer for service as instructed in your original warranty or user's manual.
- B. When you call ICON you will be instructed as to the repair procedure. Service will be performed during the normal working hours of the local service agency. Reasonable time must be allowed for the diagnosis of the problem, ordering and shipment of parts to your location by ground carrier from the manufacturer and the scheduling of service.
- C. ICON will not be responsible for damages of any kind resulting from delays in service or failure to render service due to causes beyond its control, such as delays in delivery, or unavailability of parts from the equipment manufacturer.
- D. You will be responsible for service company charges resulting from your failure to meet a confirmed repair appointment.

## 6. SERVICE OPTION-In-home service is provided if designated on your contract. Any in-shop service requires that you be responsible for delivery and pickup of the equipment to and from the repair center.

## 7. SELF REPAIR or PERSONAL INJURY-ICON is not responsible or liable for any damage, loss or liability arising from any personal injury incurred during the course of or as a result of any repair or attempted repair of your exercise equipment by other than an authorized service technician. All repairs attempted by you on your exercise equipment are undertaken AT YOUR OWN RISK and Icon of Canada Inc, shall have no liability for any injury to the person or property arising from such repairs.

## 8. CONSEQUENTIAL DAMAGES-ICON is not responsible or liable for indirect, special or consequential damages, economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, or other consequential damages of whatsoever nature in connection with the services, labor and/or materials provided under the contract. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## 9. THE CONTRACT IS TRANSFERABLE. The original owner must contact us to have the contract transferred to the new owner.

#326905 R0217

Mail to :  **ICON**  
du/of **Canada inc.**  
900 de l'Industrie  
St-Jérôme (Québec)  
J7Y 4B8